

October 4, 2023

It's Open Enrollment time! Please take this opportunity to review the open enrollment materials and call me with any questions you may have regarding your Florida Blue Medical and/or Pharmacy benefits. Reminder: You will need to take action whether you elect to make changes or not. Any elections/changes will be effective January 1, 2024.

Dear Patty:

- Q: Are there any changes to copays, deductible, coinsurance or out of pocket maximums on any of the medical plans for 2024?
- **A**. The HMO Basic and HMO Premium Plans will continue to be offered in 2024 as well as the BlueOptions PPO Standard Plan. The copays, deductible, coinsurance and out of pocket maximums for all 3 plans remain the same.
- Q: What's new in 2024 under my medical benefits?
- **A:** The following enhancements to your current medical plan will become effective January 1, 2024:
 - Telemedicine through Teladoc. You have access to a Board-Certified General Medicine Physician 24/7. Also, Teladoc visits with a Dermatologist and/or Behavioral Health Specialist are included. You may access this coverage in Florida or out of state. Click <u>here</u> for details on how to register and get started.



Q: What are the copays for Teledoc visits?

A: The copays are as follows:

General Medicine	\$10 Copay per visit
Dermatology	\$25 Copay per visit
Behavioral Health Specialist	\$25 Copay per visit

Q: What's new for 2024 under my pharmacy benefits?

A: The following change/enhancement to your current pharmacy plan will be effective January 1, 2024:

• The FlexAccess Program is replacing the Accredo SaveOn Program for members who use self-administered specialty drugs. For current enrollees, you will receive a letter from FlexAccess 30 days prior to January 1, 2024.on the next steps. If you are new enrollee, you will also be notified by FlexAccess on the next steps when your prescriber submits a new prescription and/or Prior Authorization (PA) for an eligible medication under this program.

Q: What is my copay for eligible medications on the FlexAccess Program?

A: Your copays will almost always be \$0-\$35.



Q: Are the new COVID-19 vaccines covered?

A: On September 11, 2023, the FDA approved 2 new COVID-19 vaccines. These include *Pfizer's Comirnaty*, and *Moderna's Spikevax*. Both are covered at *\$0 member cost share* at *Walgreens only* or at an *in-network provider's office*, when services are billed as a wellness/routine office visit.

Q: Are the Respiratory Syncytial Virus (RSV) vaccines covered?

A: The two RSV vaccine drugs, *Abrysvo* and *Arexvy*, for people **60 and older** are covered effective September 1, 2023. Both vaccines are covered at **\$0 member** cost share at *Walgreens only* or at *an in-network physician's office*, when services are billed as a wellness/routine office visit.

Additionally, the RSV immunization **Beyfortus** will be covered at **\$0 member cost share** for infants at **an in-network physician's office**, when services are billed as a wellness/routine office visit.