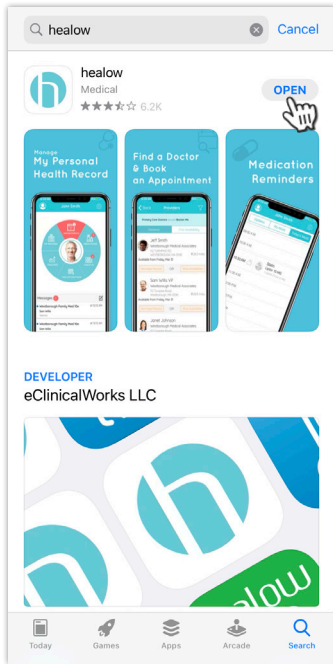
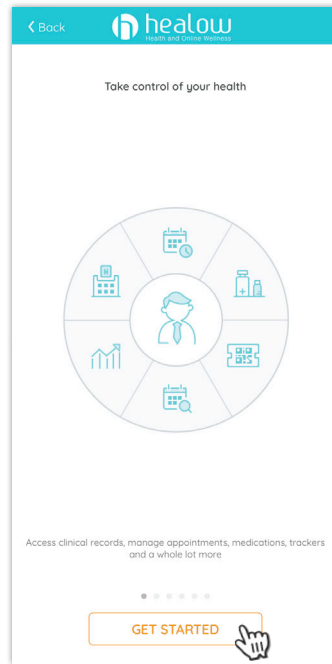


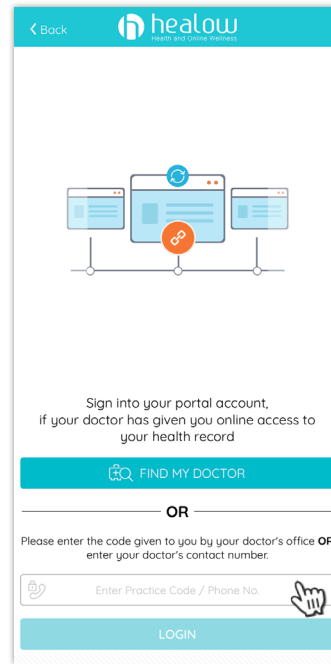
How to Schedule Appointments through the Healow[®] App



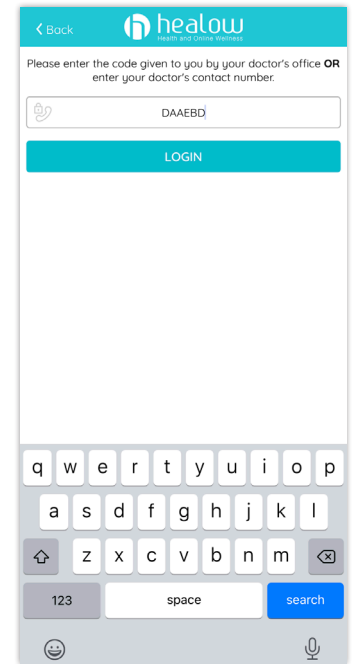
STEP 1 Download the Healow app. Make sure to check the Developer is eClinicalWorks LLC.



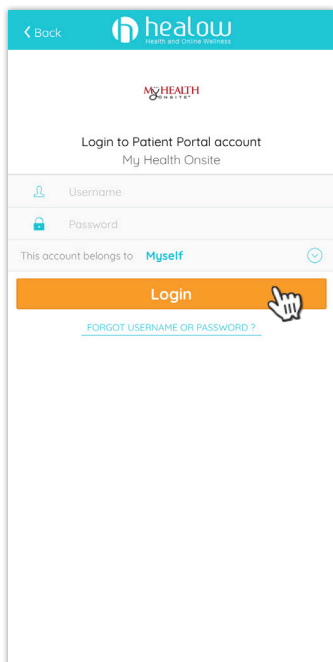
STEP 2 Open the Healow app and click "Get Started".



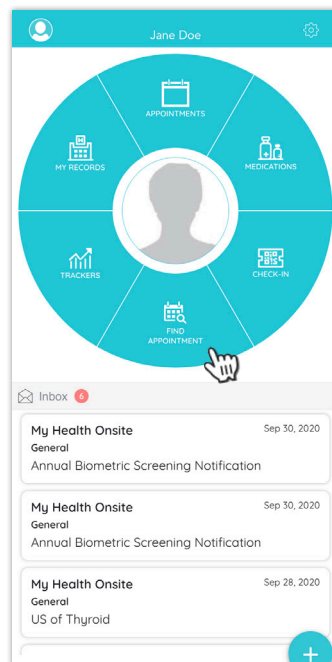
STEP 3 Login via the "Enter Practice Code / Phone No."



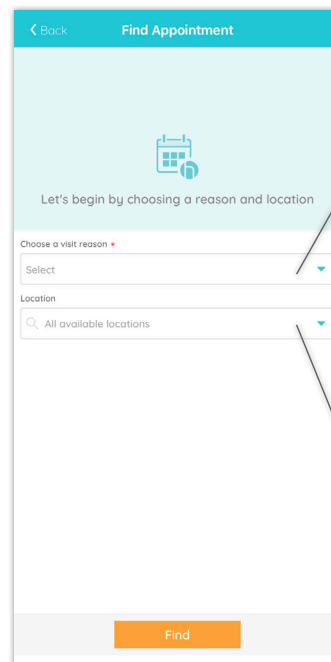
STEP 4 Enter the Practice Code: "DAAEBD".



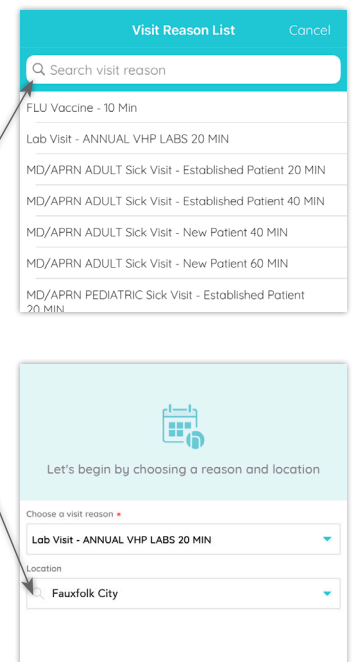
STEP 5 Enter your Patient Portal account Username & Password. Click "Login".



STEP 6 Click "Find Appointment".



STEP 7 Choose a "Reason for Visit" and then "All Available Locations" or search by a specific location.



Continued on back

How to Schedule Appointments through the Healow[®] App

STEP 8 Select the Provider/Option you need and select **"Book Appointment"**.

STEP 9 Select your desired date and time.

STEP 10 On the **My Info** page, confirm your information and appointment details are correct. Enter any information you would like the Provider to know about the visit. Select the **"Verify"** button for verification of appointment.

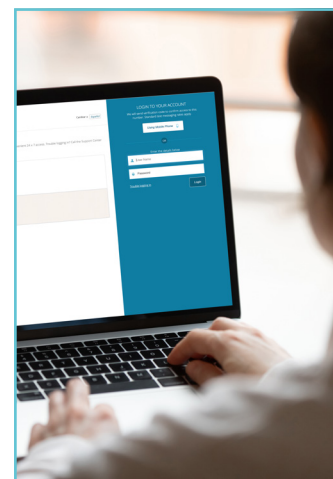
It's important to use a cell phone number as your contact phone as you will receive verification of appointment via text message.

Select "I will be paying by cash" (please note: no cash or monies will be collected or exchanged).

STEP 11 A validation code will be sent to your phone. Enter the code and click **"Validate"**.

STEP 12 Once your number has been verified, click **"Book Now"**.

STEP 13 You will receive an email confirmation of appointment to your registered email account.



Note: to cancel or reschedule your appointment please log onto your Patient Portal at www.my-patientportal.com or call the 24-hour Call Center Support Team at 1-888-644-1448 to reach an operator (cancelling through the Healow app is not available at this time).