

May 1, 2024

Do you have trouble falling asleep, getting too much sleep, or have irregular breathing during sleep? If the answer is yes, you may have a sleep disorder. Here are some FAQs about who can treat a sleep disorder, diagnostic tests used, and treatment.

- Q: My Primary Care Physician referred me to a Pulmonologist. What type of conditions do they treat?
- A: A Pulmonologist is a doctor who diagnoses and treats diseases of the respiratory system, i.e., the lungs and other organs that help you breathe. The following are some of the conditions they treat:
  - Asthma
  - Bronchitis
  - Chronic Obstructive Pulmonary Disease (COPD)
  - Obstructive Sleep Apnea
  - Pneumonia
- Q: I am enrolled in the HMO Basic Plan. What is the copay to consult with an innetwork Pulmonologist and do I need a referral from my Primary Care Physician?
- A: Under the HMO Basic Plan, the copay for a specialist is \$75 per visit. No referrals are required.



- Q: My Pulmonologist is ordering a sleep study test. What kind of test is this and is it covered under my plan?
- A: A sleep study, also known as polysomnography, is a test that measures and records different body functions while you sleep. These include:
  - Breathing rate
  - Blood oxygen
  - Heart rate
  - Brain waves
  - Leg movements
  - Eye movements

The sleep study test is covered if you meet the medical necessity criteria.

- Q: Who submits the prior authorization for the sleep study test?
- A: The ordering physician may submit the request for authorization to Florida Blue for a pre-service review.
- Q: Where is the sleep study performed?
- A: You may be approved for a sleep study at an independent sleep center or at a hospital. To avoid high out of pocket expenses, I recommend using an independent sleep center.
- Q: How do I find an in-network independent sleep center?
- A: You may contact Patty Nguyen, Florida Blue On-site Representative at one of the above numbers or the Florida Blue Customer Service Phone number on the back of your ID Card. That number is 1-800-507-9820.



- Q: My sleep study test results indicate that I have Obstructive Sleep Apnea. My Pulmonologist is prescribing a CPAP machine. How do obtain a CPAP machine?
- A: Your Pulmonologist has two options:
  - 1. Submit an authorization request to CareCentrix, the vendor who coordinates DME (durable medical equipment). Once approved, CareCentrix will provide you with a supplier and you will be contacted regarding delivery and set up. (Note: If your prescriber does not go through CareCentrix to request approval, the CPAP machine will not be covered. The exception is BayCare Home Care. CareCentrix can be reached at 1-877-561-9910.)
  - 2. Contact BayCare Home Care at **1-800-940-5161**. BayCare Home requests authorization from Florida Blue directly. Once approved, they will contact you for delivery and set up.
- Q: What are the out-of-pocket expenses for the approved CPAP machine?
- A: It varies by plan. For both HMO Basic and HMO Premium Plans, the copay is \$0. For the PPO Standard Plan, the CPAP machine and supplies are subject to the \$2,500 Deductible + 30% Coinsurance.
- Q: What supplies/accessories are covered?
- A: The following supplies are covered at certain quantities within a 12-month period at \$0 copay with an approved authorization. This is not an all-inclusive list.
  - Tubing
  - Nasal pillows
  - Disposable filters
  - Non-Disposable filters
  - Face mask (various types)
  - Humidifier, heated or non-heated