



# Patty's Points



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Effective January 1, 2024, Teladoc Health is a new benefit Pasco County School Board added. Please review the following FAQs for more information.

Dear Patty:

**Q: Who is Teladoc?**

A: Teledoc is an independent company contracted by Florida Blue to provide physician visits via phone or online video to member with non-emergent medical issues.

**Q: Which type of physicians do I have access to?**

A: You have access to U.S. board-certified clinicians such as General Medicine Physicians, Dermatologists, and Behavioral Health Specialists.

**Q: Is Teladoc available outside of Florida?**

A: Yes, you may use Teladoc outside of Florida, but not outside of the United States.

**Q: What types of conditions can be treated by a Teladoc General Physician?**



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A: They can treat conditions like the flu, bronchitis, rashes, sinus infections and more.

**Q: What is the copay for a Teladoc visit?**

A: It varies by the type of doctor. General Medicine is \$10 copay per visit. Dermatologist and Behavioral Health Specialists are \$25 copay per visit.

**Q: How do I get started?**

A: First, you should register on [www.teladoc.com](http://www.teladoc.com). Click [here](#) for instructions. You will need to provide a brief medical history and list of current medications. I recommend setting up your account before you need the services. Also, the Teledoc App is available too.

**Q: What is the phone number for Teladoc?**

A: The phone number is 1-800-TELEDOC (800-835-2362).

**Q: Is there a minimum age for the Behavioral Health Teledoc visit?**

A: Yes, the minimum age is 18 years and older.



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**Q: Can the Teledoc physician prescribe medications?**

A: Yes, they can prescribe medications other than controlled substances.

***Reminder: Walgreens is the only retail pharmacy that is in your network.***

**Q: How does the Teledoc Dermatologist work?**

A: Please click [here](#) to access the flyer for more details.