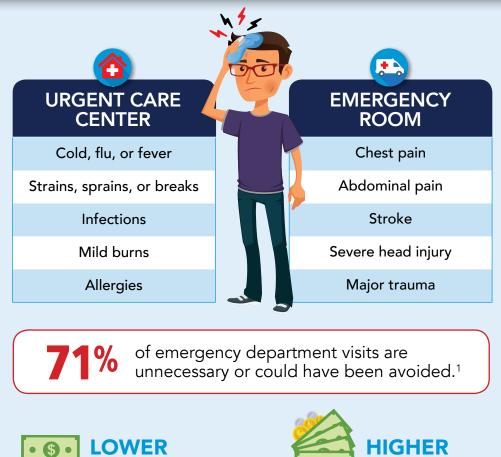


In the pursuit of health[®]

Know Before You Go -**Urgent Care vs. Emergency Room**



copay applies²



Average length of time spent in the ER nationwide³

hours **15** minutes



Open

If you have a life-threatening illness or injury, go to the ER or call 911 right away.

copay applies²

You will usually

be seen in under

EXTENDED HOURS

WEEKENDS

minutes

1 2013 study completed by Truven Health Analytics *https://truvenhealth.com/news-and-events/press-releases/detail/ prid/113/study-finds-most-emergency-room-visits-made-by-privately-insured-patients-avoidable*

- 2 Savings may vary depending on plan benefits and treatment you receive.
- 3 American College of Emergency Physicians, Emergency Department Wait Times, Crowding and Access Fact Sheet, http://newsroom.acep.org/fact_sheets?item=29937

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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770). 88660-0217