



IMPORTANT ANNOUNCEMENT ABOUT TELEPHONIC MEDICATION REFILLS

Due to expiring Florida Department of Health Emergency Orders (20-002 & 20-003) and per the state of Florida dispensing guidelines, **effective August 16, 2021**, My Health Onsite will no longer be authorized to offer telephonic (voice call) medication refill visits.

However, we will continue to offer face-to-face medication refill visits and Televideo (virtual call) medication refill visits.



For more information about My Health Onsite Televideo visits, please watch this quick step-by-step video:

[▶ WATCH NOW](#)



Schedule an appointment today via the healow app (practice code: DAAEBD), through our online patient portal at www.my-patientportal.com or by calling the toll free **24-hour Call Center Support Team at: 888-644-1448**

My Health Onsite abides by all federal HIPAA and confidentiality regulations.