



## Pandemic EBT (P-EBT) Frequently Asked Questions

### What is P-EBT?

Pandemic Electronic Benefits Transfer (P-EBT) is a supplemental monetary benefit for households with children who were receiving free or reduced-price school meals. This benefit is to assist those families who temporarily lost access to school meals.

### Who is eligible for P-EBT?

Each student who was eligible to receive free or reduced-price meals based on one of the criteria below, and was active and enrolled in a school where Pasco County School's Food and Nutrition Service (FNS) provided lunch daily is eligible for the P-EBT.

#### Eligibility Criteria:

- Student was Directly Certified to receive free or reduced-price meals based on participation in the SNAP (food assistance), TANF (cash assistance), or Medicaid programs. Parents or guardians were notified of eligibility by an email or mailed letter as soon as the child was determined eligible (most likely at the start of the 2019-2020 school year).
- Student was approved for free or reduced-price meals based on a household meal application for the 2019-2020 school year.

### How do I receive my P-EBT benefit?

Benefits will be issued automatically by the Department of Children and Families during the month of June.

- Households already receiving SNAP benefits will have the benefit added to their current EBT card.
- Households who are not currently receiving SNAP benefits will have a card mailed to them at the primary address listed in the student's file.

### How much will my benefit be?

If your child was receiving free and reduced-price school meals prior to the school closures on March 16, 2020, you will receive a one-time benefit of \$5.70 per day (55 days) and per child. If your child was eligible for the free and reduced-price school meals program after March 16, 2020, you will receive a pro-rated amount based on the month of eligibility.

Please refer to the chart below for benefits amounts for each eligible child:

Free and Reduced-Price School Meal Program Eligibility Date	P-EBT Benefit Amount
Prior to April 1st	\$313.50
April 1 - April 30	\$245.10
May 1 - May 29	\$119.70



# Pasco County Schools

Kurt S. Browning, Superintendent of Schools

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## **I did not receive my benefits by June 30<sup>th</sup>, what do I do?**

DCF will be able to assist you with any questions regarding your benefit. They can determine whether your card or benefits has been issued and when. Please contact DCF at 1-833-311-0321.

Please note that neither Pasco County School's staff nor FNS staff can assist you with questions regarding the status of your benefits. This information is only available to DCF staff.

## **I received benefits, but not for all of my children. What do I do?**

Please contact DCF at 1-833-311-0321. If a student's information is not in the file originally provided to DCF, DCF will take the child's information and confirm their eligibility before issuing the benefit. Please note that it is very important that you provide the full name of your child as they are registered in school and the full, correct name of the school that they were attending in the month of March.

## **I do not know if my student was eligible for free or reduced-price meals at the time of the school closure.**

If you would like to check the status of your student, please email [FNS\\_Finance@pasco.k12.fl.us](mailto:FNS_Finance@pasco.k12.fl.us) or call 813-794-2522. Please make sure to specify that you need to know their status at the time of the closure.

## **I don't know what address is on file for my student.**

If you would like to confirm information about your student, please email [FNS\\_Finance@pasco.k12.fl.us](mailto:FNS_Finance@pasco.k12.fl.us) or call 813-794-2522. Please make sure to specify that you need to know their status at the time of the closure.

## **DCF informed me that they have a different Social Security Number or Address on file for my child. Can you update this?**

At this time only DCF can make the necessary changes. Please provide complete and accurate information to them. They will verify any information necessary with the school district. You can reach DCF at 1-833-311-0321.

## **What if my child (ren) have multiple addresses?**

If you currently receive SNAP, TANF, or Medicaid and have a child receiving free and reduced-price school meals, the P-EBT benefit will be mailed to the address on file with the Department of Children and Families.

If you are not receiving SNAP, TANF, or Medicaid, but you have a child who is eligible for the free and reduced-price school meals as described above, the P-EBT benefit will be mailed to the address on file with the school district. The P-EBT benefit will be issued to the guardian of the child at the mailing address on file in the child's school district.